#### REPORT OF CHIEF EXECUTIVE AND CHIEF FINANCIAL OFFICER

## SUBJECT: DRAFT ANNUAL GOVERNANCE STATEMENT FOR 2014/15

The Annual Governance Statement provides the vehicle for demonstrating the Authority's success in delivering continuous improvement in performance identifies control systems and processes and highlights significant governance issues to be addressed. This is an opportunity for members to contribute to and discuss the content of the Draft Annual Governance Statement for 2014/15.

The preparation of the draft statement involves consideration of information from a number of sources including; the Authority's risk register, the Cipfa assessment framework, the Internal Audit Report from Pembrokeshire County Council, and the Annual Improvement Report and Financial Audit Report from the Wales Audit Office. Members are asked to review the draft Statement included as Annex 1 and to make suggestions on additional issues to be included in the Statement.

.Recommendation: Members are asked to NOTE and COMMENT on this report

Background Documents
Draft Annual Governance Statement 2014/15

(For further information, please contact Richard Griffiths, extension 4815 richardg@pembrokeshirecoast.org.uk)

## 2014/15 ANNUAL GOVERNANCE STATEMENT

## I. Introduction

The Pembrokeshire Coast National Park Authority ("the Authority") is responsible for ensuring that its business is conducted in accordance with the law and proper standards, that public money is safeguarded and properly accounted for and used economically, efficiently, and effectively. It is a Welsh improvement authority under section1 of the Local Government (Wales) Measure 2009 and as such has a general duty under section 2 to make arrangements to secure continuous improvement in the way in which its functions are exercised.

In 20010/11 the Authority approved a Code of Corporate Governance, which is consistent with the principles of the CIPFA/ SOLACE Framework 'Delivering Good Governance in Local Government'. This guidance recommends that the review of effectiveness of the system of internal control that local authorities are required to undertake in accordance with the Accounting and Audit Regulations should be reported in an Annual Governance Statement. In Wales the inclusion of the Annual Governance Statement in the Statement of Accounts is voluntary. In 2009/10 CIPFA also published an "Application Note to Delivering Good Governance in Local Government: A Framework". This note has been developed to advise on the application of the "Statement of the Role of the Chief Financial Officer on Local Government" under the CIPFA/SOLACE Framework "Delivering Good Governance in Local Government". The Authority has decided to adopt the CIPFA framework and Annual Governance Statement approach for 2014/15

## II. The purpose of the Governance framework

The governance framework comprises the committees, systems and processes, cultures and values, by which the Authority is directed and controlled and its activities through which it accounts to, engages with and leads the community. It enables the Authority to monitor the achievement of its strategic objectives and to consider whether those objectives have led to the delivery of appropriate, cost-effective services.

The system of internal control is a significant part of that framework and is designed to manage risk to a reasonable level. It cannot eliminate all risk of failure to achieve policies, aims and objectives and can therefore only provide reasonable and not absolute assurance of effectiveness. The system of internal control is based on an ongoing process designed to identify and prioritise the risks to the achievement of the Authority's policies, aims and objectives, to evaluate the likelihood of those risks being realised and the impact should they be realised, and to manage them efficiently, effectively and economically.

## III. The Governance framework

There is clear definition of the roles of Members and Officer and a clear committee and decision making structure. This is based on:

#### The Authority

The Authority comprises 18 members and will meet at least 6 times a year and its main functions are:

- To approve the development of the Authority's strategic corporate planning framework through the National Park Management Plan (every five years), the Local Development Plan (every five years), and the Business and Improvement Plan (annually).
- To determine all policy matters in support of its strategic planning objectives.
   The Authority may receive advice from the permanent Advisory Group and may also set up task and finish advisory groups to investigate and advise on specific matters.
- To determine all Service Standards and the Authority's Welsh Language Scheme.
- To agree policies relating to the management of the Authority's resources i.e. finance, staffing and assets; and to approve the budget, levy, charges, and the Annual Accounts.
- To ensure that the NPA complies with all legislation affecting its services.
- To determine membership of other committees, task & finish groups, working groups and advisory groups, within the NPA, and their terms of reference, and the Authority's representation on external bodies and organisations.
- To determine the delegation of the Authority's responsibilities to other committees of the Authority and when appropriate to the Chief Executive.

## Audit and Corporate Services Review Committee

The Committee will comprise 9 Members of the Authority to be selected and/or confirmed at the Annual General Meeting each year. The Role of the committee is to exercise the powers and duties of the Authority in relation to the following functions:

#### 1. Regulatory Framework

- To monitor the Authority's performance against the National Park Management Plan
- To oversee the production of the Annual Governance Statement and to monitor the Authority's performance against the associated Action Plan
- To monitor the Authority's performance against the annual Strategic Grant Letter
- To monitor performance against the Welsh Government's Standards relating to the Welsh language
- To monitor performance against the Authority's adopted Service Standards

#### 2. Audit Activity

- To consider reports from the Wales Audit Office (e.g. the Annual Improvement Report, Annual Audit Letter) and to monitor the Authority's performance thereon
- To consider reports from Internal Audit on the Authority's financial systems and controls

#### 3. Finance

- To consider quarterly reports on the Authority's financial performance and budgetary matters
- To monitor the Authority's performance in relation to its Annual Statement of Accounts

## 4. Human Resources

To monitor the Authority's performance:

- against its adopted HR policies
- in relation to Health and Safety

## 5. Information Technology

• To monitor the Authority's performance in relation to its Information Technology Strategy

## 6. Performance Management

- To consider quarterly reports on the *Ffynnon* performance management system and to monitor the Authority's performance thereon
- To review the Authority's Risk Register in terms of Audit and Corporate functions and make any recommendations to the National Park Authority to change levels of risk
- To consider reports of the meetings of the Continuous Improvement Group

#### 7. Communications

 To monitor the Authority's performance in relation to Communications and Marketing

#### 8. Other issues

- To review any issue referred to it by the National Park Authority, any of its Committees or the Chief Executive Officer
- To determine an Authority response on any proposals that affect the National Park or the Authority, its powers, duties, functions and responsibilities, particularly but not exclusively, from central, regional or local government, neighbouring authorities, partnerships and other external bodies where the proposals are relevant to the functions of the

Committee and where the Chief Executive considers that such response should be determined by the Committee

#### **Development Management Committee**

The Development Management Committee is responsible for carrying out the Authority's statutory planning functions in relation to the determination of applications, appeals and enforcement matters, and allied issues relating to development and the regulation of uses and activities.

The terms of reference of the Development Management Committee are:

- (a) Except where those powers and duties have been delegated by the Authority to one of its officers and subject to its decisions being in conformity with the Authority's approved statements and plans the Committee shall exercise, with power to act, all the powers and duties of the Authority relating to the consideration of planning, listed building and conservation area applications, notification schemes, tree preservation orders, the control of development and the enforcement of such control, and other consultation schemes where appropriate.
- (b) Where members resolve to take a decision, contrary to an officer's recommendation, which the Chief Executive (National Park Officer) (or in his absence the Director of Park Direction and Planning) identifies as constituting a significant departure from an approved plan or policy of the Authority, or as otherwise having significant implications for the Authority, the decision shall be deferred until the next meeting of the Committee.
  - If, ultimately, the Committee's decision is contrary to the officer recommendation, there shall be taken a full minuted record of Members' reasons for rejecting the officer recommendation, together with a recorded vote. (*Policy Committee, 10/97*)
- (c) To receive reports from time to time from the Chief Executive (National Park Officer) and other officers on the exercise of any functions relating to the control of development which may have been delegated to them.
- (d) To deal with all matters relating to the designation and administration of Conservation Areas. (Policy Committee 10/97)

#### **Operational Review Committee**

The Committee comprises 9 Members of the Authority, to be selected and/or confirmed at the Annual General Meeting each year. The Committee meet on a quarterly basis and considers reports to the Authority on its performance. The Role of the committee is:

1. To monitor performance and make recommendations to the National Park Authority in relation to the functions of:

- Development Management
- Park Direction
- Park Delivery
- Discovery

unless already covered by the Audit and Corporate Services Review Committee

- 2. To review the Authority's Risk Register in terms of the functions of the services referred to in 1 above, and make any recommendations to the National Park Authority to change levels of risk
- 3. To review the Authority's financial performance in relation to the functions of the services referred to in 1 above
- 4. To review any issue referred to it by the National Park Authority, any of its Committees or the Chief Executive Officer
- 5. To determine an Authority response on any proposals that affect the National Park or the Authority, its powers, duties, functions and responsibilities, particularly but not exclusively, from central, regional or local government, neighbouring authorities, partnerships and other external bodies where the proposals are relevant to the functions of the Committee and where the Chief Executive considers that such response should be determined by the Committee

## Continuous Improvement Group

The Continuous Improvement Group consists of five members of the Authority including the CEO. The membership includes the Chairman and Vice Chairman of the Authority along with the Chairmen of the three Performance Review Committees. The group have the power to invite attendance of other members or officers if the work programme indicates that their attendance or experience would add value to its work

The terms of reference for the group are:

- To review aspects of the Authority's governance arrangements, to include relevant policies and procedures, as directed by the Authority.
- To oversee the improvement process arising out of risks identified by the Authority and / or one of the Performance Review Committees.
- To monitor the Authority's response to the Welsh Government's Improvement Agenda, by identifying opportunities for collaboration, partnership and customer centred working.
- To identify additional outcome /qualitative measures to help assess the Authority's performance across its service areas.

## **Internal Audit**

The review of the effectiveness of the system of internal control and governance arrangements is informed by the work of the Internal Auditors and their reporting to the Authority. This work is undertaken by Pembrokeshire County Council's Internal Audit Department who structure their work based on a rolling 5 year audit program. The terms of reference for internal audit require that work is conducted in accordance with standards as set out in the Chartered Institute of Public Finance

and Accountancy (CIPFA) Code of Practice for Internal Audit in Local Government. Following a recommendation from the Wales Audit Office a request was made to our Internal Auditors for them to provide an audit opinion on our governance arrangements. A discussion on this issue was undertaken and the Authority decided to appoint the Head of PCC Internal Audit as the Authority's Chief Audit Executive from 1 April 2014 and to adopt an Internal Audit Charter.

#### **External Audit**

Wales Audit Office act as the Authority's external audit and make comments following their financial accounts and performance work and in the annual audit letter. They also express an opinion on the adequacy of internal audit work.

#### Section 151 Officer

In the Authority the Finance Manager also acts as the Section 151 Officer. The Authority complies with the CIPFA "Statement on the Role of the Chief Financial Officer in Local Government". The Finance Manager is also a member of the Authority's Core Management Team.

#### The Executive

An Executive structure for decision making for officers is based on a Senior Management Team of three members, a Leadership Team of twelve officers and a Core Management Team of five officers supplemented on a rotating basis by other members of the Leadership Team. The Core Management Team meets weekly while the Leadership Team meets once a month.

#### **Principles of Governance**

The review of the effectiveness of the Authority systems of governance is undertaken in accordance with the following 6 principles.

- Focusing on the Authority's purpose, on outcomes for the community including citizens and service users and creating and implementing a vision for the local area
- Members and officers working together to achieve a common purpose, with clearly defined functions and roles.
- Promoting values for the Authority and demonstrating the values of good governance through upholding high standards of conduct and behaviour
- Taking informed and transparent decisions which are subject to effective scrutiny and managing risk
- Developing the capacity and capability of Members and officers to be effective
- Engaging with local people and other stakeholders to ensure robust public accountability.

## IV. Actions Taken During The Year

Previously identified Significant Governance Issues, the actions taken to tackle these issues and their evaluations are shown in the table below:

Governance Issues Identified	Actions proposed	Evaluation
The ICT User Policy should be updated as soon as possible to ensure it remains current and up to date.	IT User policy will be reviewed and updated	Policy has been reviewed
The process of removing access for all leavers should be improved so reliance is not placed on managers informing IT.	New procedure introduced when leaver process by payroll	Actioned
Procedures should be established to ensure that personal and confidential data sent electronically is adequately protected	Investigation into appropriate protection will be undertaken.	Actioned
The ICT Disaster Recovery Plan should be reviewed and updated	The ICT Disaster Recovery Plan will be reviewed and updated	In progress
Appointment of new Internal Auditors and Chief Audit Executive following PCC indicating that they were unwilling to undertake this crucial role in 2014/15.	Tender exercise will be undertaken for the full provision of Internal Audit Services	Actioned. Gateway Assure were appointed on a 3 year contract commencing 1 <sup>st</sup> April 2015
No plans to make Authority meetings available as a webcast	Layout and structure of committee meeting room makes webcast impractical.	Monitoring
The significant reduction in the National Park Grant.	In light of the significant reduction in the National Park Grant, and ensuing fall in levy on Pembrokeshire County Council, officers and members are to continue to work together to prioritise and manage the Authority's budget.	2015/16 Budget approved and deficit actions agreed by members

## V. Review of Effectiveness

The Authority is responsible for conducting an annual review of the effectiveness of its governance framework including the system of internal control. This review is informed by the work of the Authority's, Members and its Committees, internal and external auditors, other review agencies (as appropriate) and senior managers who

have responsibility for the development and maintenance of the internal control environment. The normal process of review has been impacted by the delay in the production of the Annual Improvement Report from the Wales Audit Office. The review of effectiveness of governance can be divided into the following.

The review is based on the six principles of the Code of Corporate Governance.

## Principle 1.

Focusing on the Authority's purpose, on outcomes for the community including citizens and service users and creating and implementing a vision for the local area.

The Authority has been focusing on developing work to ensure that it is 'fit for Purpose' to meet the challenges of the future.

## Review of Designated Landscapes

In April 2014 the Welsh Government announced its intention to undertake a Review of Designated Landscapes in Wales. The first part of this Review, which was undertaken from September 2015 to January 2015, focused on the benefits of creating one designation for National Parks and Areas of Outstanding Natural Beauty and the need to review the Purposes of Designated Areas. The Authority worked with the other two Welsh National Park Authorities to submit joint advice and met with the Panel undertaking the Review to discuss the evidence. In January 2015 the first stage report was published and outlined six recommendations.

The second stage of the Review was announced in March 2015 and focused on outlining the medium to long term vision for Designated Areas along with highlighting changes in governance required to deliver this vision. The Authority will work with the other two Welsh NPAs to respond to this stage of the Review.

#### Demonstrating Strategic Leadership

National Park purposes and vision for the Park are set in the National Park Management Plan (NPMP) –. The NPMP 2015/19 was approved in the year and was developed following full consultation with partners, stakeholders and communities setting out policies and longer term objectives. Members agreed in October to extend the life of the current NPMP while awaiting the new Policy Statement and further guidance from Welsh Government.

#### Annual Improvement Plan

The Authority sets out its improvement objectives and priority work activities for the forthcoming year. This document is developed in consultation with Members, staff and stakeholders.

#### **Quality** of Service

The Authority carries out surveys of the effectiveness of its service delivery through customer satisfactions surveys, performance against quality standards and by monitoring formal complaints which remain at a low level.

#### Ffynnon System

The Authority has continued to adopt the Ffynnon system to ensure that we develop and manage a robust system of performance information to highlight the impact of the work undertaken by the Authority. Performance review committee reports are prepared directly from Ffynnon.

### **Budget Pressures / Joint working**

Work has continued to reduce costs and to identify options for joint working. Discussions are on-going with a number of other Authorities to identify efficient ways of delivering our services. In June 2014 the Authority was notified by Welsh Government of an in year cut to the National Park Grant for 2014/15. An early indication was this would be the region of £100k and budgets were managed accordingly. In early March 2015 the reduction was confirmed at circa £50k which together with a unexpected capital grant has less severe impact on the Authority finances.

#### Community Engagement

The Park Authority undertook an extensive consultation exercise between February 2014 and November 2014 designed to help staff and members increase their understanding of the needs of a wide variety of individuals, communities and stakeholders, including local businesses. The results of the consultations will be used to inform the future strategic direction of the Authority's work. The methodology involved collating questionnaire data via Survey Monkey, the County Show and Tenby Market, consulting with Friends of the National Park and holding five Community consultations event across Pembrokeshire.

#### Membership of Local Service Board

Local Service Boards (LSB) seek to deliver benefits for citizens through strengthening joint working across all public services in Wales. Despite having responsibility for delivering outcomes included in the Pembrokeshire Single Integrated Plan the Authority has not been represented on the Pembrokeshire LSB. During March 2015 the Authority received an invitation to become Members of the Pembrokeshire LSB. This will enhance the ability of the Authority to influence the delivery of public services in Pembrokeshire.

#### Principle 2

Members and officers working together to achieve a common purpose, with clearly defined functions and roles.

#### Reduction in National Park Grant and Levy

There had been considerable uncertainty and delay in notification of the Authority's National Park Grant (NPG) and Capital Grants for 2015/16. The indicative 4.32% cut announced last year represented a reduction of £186k; however the Authority received a total reduction in funding to the Authority of £209k, which included the loss of the entire capital grant of £117k. The notification of the grant was not received until February 2015 and was accompanied with a proviso that the grant may be further decreased.

The series Budget workshops held with members which started in 2013 continued throughout the financial year 2014/15 proved very helpful in balancing the Authority budget for 2015/16.

#### Scrutiny Committee

Members and officers have been developing the scrutiny process, particularly through the National Parks joint scrutiny group on the economy held in conjunction with Snowdonia National Park Authority. The review is to enquire how successful National Park Authority policies and work are in supporting all small and medium sized enterprises businesses

#### Member and Officer Joint Training & Development

During the year Members & Officer undertook several joint training programmes which covered the following areas:

- Finance for non-finance staff
- 100<sup>th</sup> Anniversary of John Muir
- Tourism in the National Park
- Data Protection
- The work of the Planning Inspectorate

#### Consultations

Members have contributed their comments to responses to Welsh Government consultation papers including Williams Commission, Designated Landscapes Review, Future Generations White Paper, National Transport plan, CAP Reform, Heritage Bill, Water Strategy for Wales, Nature Recovery Plan, Welsh Language Standards Regulations and several associated with the Planning Bill

## **Principle 3**

Promoting values for the Authority and demonstrating the values of good governance through upholding high standards of conduct and behaviour.

A Code of Conduct for Members and a Code of Conduct for Officers is in place. Issues relating to breaking the Code of Conduct are deal with by the following:

#### The Standards Committee

It is the responsibility of the Authority's Standards Committee to promote high standards of conduct by Members and Officers. It does this by advising on and promoting awareness and understanding of the code of conduct for Members and the code of conduct for officers, both of which are documented in the Authority's Constitution.

#### Monitoring Officer

The statutory Monitoring Officer functions set out in Section 5 of the Local Government and Housing Act 1989 (as amended) i.e., in short, to report to the Authority if the Monitoring Officer considers that any proposal, decision, or omission by the Authority may give rise to unlawfulness or maladministration. The Monitoring Officer provides an Annual Report of his work to both the Standards Committee and the National Park Authority.

#### Public Sector Ombudsman for Wales

The Public Service Ombudsman for Wales has jurisdiction over the Authority's functions by virtue of the Public Service Ombudsman (Wales) Act 2005. He has not made any investigation into the Authority either in relation to any alleged breaches of the Members' Code of Conduct adopted by the Authority on 25 June 2008, or any alleged maladministration causing a member of the public hardship or injustice through maladministration or service failure on the part of Authority, under either Sections 16 or 21of that Act.

#### Staff Members

Issues relating to the conduct of staff are normally considered in accordance with the Authority's Disciplinary procedures, which are normally reviewed in accordance with the Human Resources Strategy. All Authority staff have annual and interim performance appraisals. This process allows an opportunity for managers and staff to review past performance, highlight potential areas of concern and agree future objectives to ensure they are linked to service plan/corporate targets.

#### Whistle Blowing Policy

In the Public Interest Disclosure Act 1998 the Government has given statutory protection to employees who 'blow the whistle' by speaking out against corruption and malpractice at work. It protects them against victimisation and dismissal. The Authority has approved and adopted such a policy in 2002 which was updated in 2009. In its commitment to the highest standards of openness, probity and accountability, it says "The authority encourages employees and others with serious concerns about the Authority's work to come forward and raise their concerns with the Authority". This was reviewed in November 2013 by the Monitoring Officer who was of the view no amendments were required; the document is in the public domain.

#### Safeguarding Policy

In August 2014 the Authority approved a safeguarding policy. The policy aims to ensure that sound working practices are in place that put safeguarding as a priority and which are effective in managing risk for these vulnerable groups, but which will also protect staff and volunteers against wrongful or malicious allegations.

## Principle 4

# Taking informed and transparent decisions which are subject to effective scrutiny and managing risk.

The Authority has taken the following action to improve its processes and structures and also to tackle identified issues of risk.

## Scrutiny Project

It had been agreed that the next scrutiny exercise would focus on our work to support the local economy and would be run in partnership with Snowdonia National Park Authority. This review commenced in 2014/15 and work is ongoing.

#### Risk Management

The Risk Register is presented to each Audit & Corporate Service Review Committee and annually to the full NPA. Following a number of changes in Members, the allocation of risks to Members is being revised.

#### Performance Management

Staffs are now updating the Ffynnon system directly with information to update performance reporting. However following the withdrawal of financial support by Welsh Government, the continuing use of Ffynnon beyond 2015/16 is in doubt and may depend on agreement of all three Welsh National Park Authorities.

#### Upgrading systems infrastructure

During 2014/15 the Authority made further investments in its HR systems, planning system and upgraded the wide area network which is now installed and operational with evaluation of document management systems underway. Procurement of the finance software was successfully evaluated by the Authority's internal auditors

#### Internal Audit 2014/15

As part of the Authority's corporate governance programme, a risk assessment was made on all it services by the Authority's internal auditors, Pembrokeshire County Council, which formed the Audit Universe report. This report formed the basis of the work carried out during 2014/15 which focused on the following areas:

- Review of Previous Year Agreed Action Plan
- Main Accounting System
- Payroll & Expenses
- Debtors
- Grant Funding Arrangements
- Information Governance
- Car Parks
- Cilrhedyn Woodland Centre
- Newport Information Centre
- Carew Castle

The Chief Audit Executive's opinion ,which was reported to members in March 2015, stated "it is my opinion that overall, subject to variation between individual services/systems and the need for further improvement and development in some areas, generally substantial assurance can be given on the effectiveness of governance, internal control, risk management and financial management arrangements in place"

During 2014/15 the Authority's internal audit provision went out to competitive tendering with the result that Gateway Assure will become the Authority's Internal Auditor from 1st April 2015

#### Committees

Individual service team leaders update Members of their respective Review Committee with details of the work in progress within the team. There is a clear documenting of decisions, meeting agenda and minute process. Members therefore

make decisions based on timely and accurate information, although some decisions are deferred to allow members for considered decisions

## Wales Audit Office Reports

Wales Audit Office passes an opinion on their review the Authority's performance and Statements of Accounts which is recorded in the WAO Improvement Assessment Letter and the ISA 260 report. The Wales Audit Office 2013/14 Annual Improvement Report was not available in 2014/15 to action any recommendations.

#### Principle 5

## Developing the capacity and capability of Members and officers to be effective.

The Authority has undertaken the following to develop the capacity and capability of Members:

## Wales Charter for Member Support and Development

In September 2014 the Authority was notified that it had been awarded Charter status.

#### Performance Management

The Performance Management process has been reviewed and changes made to link the Staff Performance Appraisal process to the Corporate Strategy. We are now undertaking work to further develop the "Golden Thread" that ensures a clear line of accountability from the Targets and Outcomes identified in the Improvement Plan to the Departmental Plans and Individual targets.

## Staff Development

Learning and development needs are identified at annual performance reviews and priority 1 needs form the basis of the plans for the year. Significant refresher training for practical skills/machinery use has been undertaken and property managers attended a refresher in legionella awareness. All new staff are 'inducted' on an individual basis when they start, with an annual corporate induction with the CE and Directors, and the opportunity to attend an all-UK National Park event.

A regular programme of lunchtime training and awareness events takes place. 3 managers attended the Academi Summer School. In October a 3-year SLA with PCC was agreed, for 1 day per month learning and development advice along with some direct delivery of training and access to the council's events. 5 managers attended a leadership event and a personal resilience day was arranged (largely for the H and S group members as a trial). Certificates for 19 staff who attended the Mental Health First Aid training in spring 2014 were awarded. Several managers were awarded the CIEH level 3 award in risk assessment. 10 managers have attended and 'passed' a safer recruitment course (in support of revised safeguarding policy). A training programme with the West Wales Action on Mental Health team started in March 2015.

During 2014/15 the Authority undertook a review of its Health and Safety functions. This review led to the development of a new Health and Safety policy, which was approved by the Authority.

## Principle 6

# Engaging with local people and other stakeholders to ensure robust public accountability.

During the past year the Authority has sought to engage with local people and stakeholders through a range of consultations. Following last year's survey of community councils training sessions on planning have been provided to all who requested it.

The Authority proposes to undertake extensive consultation with residents, visitors, organisations and other stakeholders on a long term strategy on service delivery on the reducing funding anticipated over the next few years.

#### Partnership working arrangements

The Authority works with a number of external bodies helping to improve value for money and in communicating with various other interest groups to deliver a number of common projects, e.g.:

- Carmarthenshire County Council; SLA's Payroll / Pension. Minerals
- Pembrokeshire County Council; Internal Audit
- South Wales Local Authority Purchasing Group; Legal Services Provision
- Brecon Beacons & Snowdonia National Parks Authorities, brokerage Insurance / joint finance systems procurement and Mosaic project
- Community Consultation; there has been significant engagement with Town and Community Councils on the changes in Planning guidance and on Budget priorities for the Authority.

## VI. Significant Governance Issues

Governance Issues Identified	Action to be taken
Delays In Document Management	Review of potentially suitable systems in
System	terms of functionality, cost and
	implementation.
Review of Designated Landscapes	Publication of the Review is expected in 2015
	and the NPA will respond accordingly.
Reduction In National Park Funding	Officers will continue to liaise with Welsh
	Government on the National Park funding
	position.
Future Generation Measure	The NPA, in partnership with BBNPA & SNPA
	is working with WLGA as an Early Adopter.
Grant Funding	This risk of the loss of other sources of grant
	funding will be closely monitored.
Information Governance	This was identified during the Internal Audit of
	2014. A review of information management
	will take place to identify any changes
	required to current policies, procedures and
	responsibilities.
Car Parks	After many years delay, the Off-Street
	Parking Order has been prepared by
	Pembrokeshire County Council and is
	expected to be confirmed by July.
	Discussions will be held with PCC to
	investigate whether PCC might assist in
	parking enforcement and other routine car
	park management activities.
Cilrhedyn Woodland Centre.	Officers will consider all options regarding the
	future operations at the Cilrhedyn Centre.

## VII. OPINION

We propose over the coming year to take steps to address the matters referred to in part IV to further enhance our governance arrangements. We are satisfied that these steps will address the need for improvements that were identified in our review of effectiveness and will monitor their implementation and operation as part of our next annual review.

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Officer			
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