Report No. **19/17** Operational Review Committee

REPORT OF FINANCE MANAGER

SUBJECT: RISK REGISTER

Purpose of Report

To ask Members to consider the latest risk register

The following risk register has been reviewed by both the Management and Leadership Teams and recent progress and changes noted. These include increases to Risk 1, due to a potential reduction in funding from Welsh Government, and Risk 28 on the delivery of the new document management system, and a decrease in Risk 25 on the failure to meet the delivery of the LDP on the agreed time frame.

<u>Recommendation</u> Members are asked to consider and comment on the risk register.

Background Documents None

(For further information, please contact Richard Griffiths)

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PCNPA - AUTHORITY RISK REGISTER - Nov 2017

	RISK	Likel- ihood	Impact	Current Risk Level	Target Risk	Trend this qtr	Туре	Mitigation	Control/ monitoring	Progress Update
1	Short Term Risk of significant reduction of funding from WG, other public sector funders, or grant schemes	Unlikely (1)	Severe (2)	Low (2)	Low (2)	Û	Strategic	Planned cost reduction, budget planning, increase local income and other external funding	Budget management & project financial planning	National Park Grant likely to be reduced by 5%
2	Medium to Long Term Risk of significant reduction of funding from WG, other public sector funders, or grant schemes	Probable (3)	Severe (3)	High (9)	Med (4)	ĴĴ	Strategic	Planned cost reduction, budget planning, increase local income and other external funding	Budget management & project financial planning	No indicitive budget received making long term planning very difficult
3	Risk of failing to comply with new legislation - Future Generations Act Planning Act Environment Act etc	Unlikely (1)	Moderate (2)	Low (2)	Low (2)	Û	Strategic	Monitor legislation Liaise with WLGA, WAO, other NPAs, etc	Involved as Early Adopter, monitor progress of other authorities	Corporate Plan prepared to fit with Future Generations Well-being Goals. Piloting of new audit approach with WAO
4	Risk of failing to comply with current legislation	Unlikely (1)	Moderate (2)	Low (2)	Low (2)	ţ	Strategic	Policies in place, assessment by WAO, reporting to review committees	Performance reports to Members, monitoring legislation	
5	Failure to comply with Welsh Language Standards	Unlikely (1)	Moderate (2)	Low (2)	Low (2)	Û	Strategic	Compliance notice sets out standards	Language working group progress reports to CMT	
6	Risk of Review of Designated Landscape recommendations impacting on service delivery	Possible (2)	Moderate (2)	Med (4)	Low (2)	Ŷ	Strategic/ operational	To be determined	To be determined	Report published on 15/3/17.
7	Failure to meet diversity requirements in Authority Membership	Possible (2)	Moderate (2)	Med (4)	Low (2)	⇔	Strategic	Introduce mentoring for potential members	Report to WG	
8	Risk of failing to meet WG policy requirements	Unlikely (1)	Moderate (2)	LOW (2)	Low (2)	Ŷ	Strategic	Regular liaison with WG, WLGA and NPW	Monitor policy changes	Agreed new accountablity framework with WG
9	Risk of failing to maintain high levels of governance	Unlikely (1)	Moderate (2)	Low (2)	Low (2)	Û	Strategic	Member & officer training, Members' Charter, register of interests	No negative audit reports from WAO & internal audit or ombudsman investigations	Members' development strategy approved by NPA. Ten Members' self assessments now completed.
10	Risk of NPA activities having a negative impact on socio- economic well-being of the area	Unlikely (1)	Moderate (2)	Low (2)	Low (2)	ţ	Strategic	Consultation & liaison on LDP review and other new policies	Membership of PSB, liasion with Pembs Tourism and other groups	LDP following expected timescale.

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11	Risk of poor partner relationships affecting joint working	Unlikely (1)	Moderate (2)	Low (2)	Low (2)	Û	Strategic	Many examples of joint/shared working in place. Discussions with PCC, NRW and other NPAs to review opportunities	Reporting to NPA and Minister	Greater involvement with PSB on Future Generations and other matters.
12	Risk of long term impact from climate change	Possible (2)	Moderate (2)	Med (4)	Med (4)	⇔	Strategic	Build mitigation into NPMP and other policies	Monitor impact	No recent changes
13	Risk of disease or invasive species damaging biodiversity	Possible (2)	Moderate (2)	Med (4)	Med (4)	¢	Strategic	NPA has limited impact/control outside own property	Monitor	INNS project underway in Gwaun Valley involving local community volunteers.
14	Risk of significant damage due to bad weather	Possible (2)	Moderate (2)	Med (4)	Med (4)	⇔	Financial	Regular site surveys. Woodlands inspected after high winds	Monitor and review properties etc.	Woodlands all inspected following any stormy weather
15	Risk of flawed decision on planning matters	Possible (2)	Moderate (2)	Med (4)	Low (2)	¢	Reputation	I harter Member & statt training cooling-	No. of approvals outside policy and decisions against recommendation	
16	Risk of failure to allocate all SDF grants	Unlikely (1)	Minor (1)	Low (1)	Low (1)	ĴĴ	Operational	Publicity, funding surgeries etc as required	Monitor funding and claims	SDF Officer actively engaged in promoting the scheme.
17	Risk of lack of staff capacity/skills for key work	Possible (2)	Moderate (2)	Med (4)	Low (2)	Û	Operation	Training programme planned around skills needed. Buy in expertise as required.	Project planning and reviews to identify potential/actual problems	Assessment of establishment figures show no reduction in front line staff and specialist staff
18	Risk of major incident affecting or involving NPA staff and resources	Unlikely (1)	Severe (3)	Med (3)	Low (2)	⇔	Strategic	Monitor special events. Response plan in place. In contact with other agencies	Monitoring	Internal audit reviewed business continity plans and suggest creation of a Business Continuity Group (BCC).BCC met in September 2017 to review procedures. Follow up meeting scheduled.
1 19	Risk of loss of major NPA operational building due to fire or other damage	Unlikely (1)	Severe (3)	Med (3)	Low (2)	€	Operation	All buildings well maintained. Security & fire alarm systems in place. Insurance to cover some costs	Annual inspections	see above
1 20	Risk of causing significant environmental damage due to actions by NPA staff or on NPA property	Unlikely (1)	Moderate (2)	Low (2)	Low (2)	¢	Reputation		Incident reporting & monitoring by H&S group and CMT.	IOSH training course completed.

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21	Risk of major IT failure or virus attack etc	Unlikely (1)	Severe (3)	Med (3)	Med (3)	Ŷ	Operation	Daily backup of data. Backup email server in place. Disaster recovery facilities in place on second site. Security updates installed as soon as available.		Following an IT audit by Gateway it was consider that the risk were over statement. The risk level has accordingly been reduced from a High to a medium.
22	Risk of failure of phone system	Unlikely (1)	Severe (3)	Med (3)	Med (3)	ţ	Operational	Maintenance contract in place	Monitor performance	Continue with maintenance contract. Reviewing replacement systems and costs.
23	Risk of loss of key documents	Unlikely (1)	Moderate (2)	Low (2)	Low (2)	ţ	Financial	Key documents in fire safe, copies made, many also electronic copies.	Staff training and awareness.	Document Management system being implemented.
24	Risk of inaccurate GIS and other data for decision making	Possible (2)	Moderate (2)	Med (4)	Low (2)	Û	Operational	Upgrading to QGIS system to give improved controls and easier to use.	Review data standards	Staff training undertaken
25	Risk of failing to deliver approved LDP on the agreed timescale	Possible (2)	Moderate (2)	Low (3)	Low (2)	Û	Financial	Guidance from WG sets out process.	LDP working party	Consultations on delivery agreement, review report and sustainability appraisal complete. 4 community awareness workshops held.
26	Risk of failure to maintain performance of DM service	Possible (2)	Moderate (2)	Med (4)	Low (2)	Û	Operational	New systems and procedures in place, staff training. Outsourcing used for peak workloads	Monitor & report performance	82.6% of all planning applications determined within time periods required ytd
27	Failure to meet affordable housing targets	Probable (3)	Moderate (2)	Low (2)	Low (2)	ţ	Strategic	Affordable housing policies to be amended in LDP review	Monitoring	Continue monitoring - number of applications approved and refused.
28	Risk of failure to improve web access and document management for DM service	Possible (2)	Moderate (2)	High (6)	10% (0)	Î	Strategic	Difficult to implement with present planning system configuration.	Report to CMT	Potential delays in Document Management system being implemented due to supplier issues
29	Risk of failure to manage conservation sites to achieve service standard	Unlikely (1)	Minor (1)	Low (1)	Low (1)	ţ	Operational	Sites monitored annually, management plans reviewed	Regular monitoring	Bids for additional funding submitted.
30	Risk of failure to meet service standard for RoWs	Unlikely (1)	Minor (1)	Low (2)	Low (1)	Û	Operational	Annual condition inspection of length Coast Path & routine inspections of inland paths. Insurance.	Resource contraints have meant we now able inspect the PROW network on a 4 year cycle as oppose to the 3 year cycle.	

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	Risk of failing to meet Carew Castle long term lease obligations and maintenance especially on causeway and castle stonework	Possible (2)	Moderate (2)	Med (4)	Low (1)	Û	Operational		Annual work programme. Emergency works completed quickly	Reservoirs Inspectors report indicating significant repairs due in next 12 months
32	Environmental Issue of not maintaining Carew Castle & Causeway	Possible (2)	Moderate (2)	Low (2)	Low (1)	Ŷ	Operational		Annual work programme. Emergency works completed quickly	Reservoirs Inspectors report indicating significant repairs due in next 12 months
33	Incident due to failure to adequately maintain and repair paths, sites and properties	Unlikely (1)	Moderate (2)	Low (2)	Low (2)	Û	Financial	Routine maintenance. Reports from staff,	Implementation of annual work programme Emergency works completed quickly, Incidents reported to H&S group. Property Group	Annual inspection completed
34	Incident due to falling trees or branches in our property	Unlikely (1)	Moderate (2)	Low (2)	Low (2)	Û	Financial	-	Implementation of annual work programme. Site assessment reports	Repair work will be completed following winter storms
35	Incident due to driver error/vehicle fault	Unlikely (1)	Moderate (2)	Low (2)	Low (2)	Û	Financial	roadworthiness. Driver licence and vehicle		Monitoring vehicle damage following a slight increase. Reviewing how to check driving licences now that paper no longer available.
36	Incident caused by or to staff or volunteers	Unlikely (1)	Moderate (2)	Low (2)	Low (2)	Û	Financial	Risk assessment for operation and location. Staff training. £25m public liability insurance. Adequate briefing for each volunteer event	Review of risk assessments. Review of staff training requirements. Incidents reported.	No recent changes
37	Incident to school children/vulnerable persons while involved in NPA provided activity, work experience etc.	Unlikely (1)	Moderate (2)	Low (2)	Low (2)	€	Financial		Review of risk assessments. Incidents reported.	No recent changes

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38	Incident caused by faulty merchandise, food etc provided by NPA	Unlikely (1)	Moderate (2)	Low (1)	Low (1)	Û	Financial	Reliable supply sources. Merchandise group monitors products. £25m public liability insurance	Incidents reported	No recent changes
39	Incident caused by livestock managed by NPA	Possible (2)	Moderate (2)	Med (4)	Med (4)	Ŷ	Financial	Risk assessment for operation and location, Staff training, £25m public liability insurance	Incidents reported to H&S officer	Audit undertaken undertaken by internal safeguarding leads
40	Cilrhedyn Woodland Centre	Possible (2)	Moderate (2)	Med (4)	Med (4)	Û	Financial	The Woodland centre's operating costs contined to fall in the last financial year reducing ongoing exposure	Coed Cymru notified the Authority of decision to withdraw from negotiations	Further options for the site to be reviewed
41	Impact of BREXIT	Possible (2)	Severe (3)	High (6)	Med (4)	Û	Strategic/ Financial / Operational	The full impact of funding and legislative changes on the Authority are unknown. However the Authority currently has no directly funded European projects.	The longer term significance of the brexit decision will be constantly reviewed	No recent changes
42	Adverse reaction to the consultation on the Provision of Information	Possible (2)	Moderate (2)	Med (4)	Low (2)	ĴĴ	Strategic/ Financial / Operational	Public meetings have been arranged in both Newport. Discussion ongoing with town council and other groups	Monitor public opinion through the process	
43	Compliance with the new General Data Protection Regulations	Possible (2)	Moderate (2)	Med (4)	row (2)	Û	Strategic/ Financial / Operational	(GDPR) come into force in the UK on the 25 May 2018. There is a need to raise awareness amongst Members and key people in the Authority that the law is	Detailed work schedule prepared with target dates and assigned responsibilites. The Authority will designate a Data Protection Officer and assess where this role will sit within the Authority's structure and governance arrangements	Carrying out data audit across Authority. Presentation of program to Operational Review committee September 2017