Report No. 20/16 Audit & Corporate Services Review Committee

REPORT OF FINANCE MANAGER

SUBJECT: RISK REGISTER

Purpose of Report

To ask Members to consider the latest risk register

The following risk register has been reviewed by both the Management and Leadership Teams and recent progress and changes noted. The only amendment has been the inclusion of the risks associated with the reaction to the consultation on the Provision of Information and the public consultation associated with it. Public meetings were arranged in both Newport & Tenby to provide details on the proposal.

No other risks have changed.

<u>Recommendation</u> Members are asked to consider and comment on the risk register.

Background Documents None

(For further information, please contact Richard Griffiths)

Author: Richard Griffiths

| | PCNPA - AUTHORITY RISK RE | OBILK | - Julie Zu | 010 | | | | | | |
|---|--|-----------------|--------------|--------------------------|----------------|-------------------|-----------|--|--|--|
| | RISK | Likel- ihood | Impact | Current Risk Level | Target Risk | Trend this qtr | Туре | Mitigation | Control/ monitoring | Progress Update |
| 1 | Risk of significant reduction of funding from WG, other public sector funders, or grant schemes | Probable (3) | Severe (3) | High (9) | Med (4) | ¢ | Strategic | Planned cost reduction, budget planning, increase local income and other external funding | Budget management & project financial planning | Advised to plan on 10% reduction, but settlement was 6%. Additional £105k capital then received. Difficult to plan for medium term. |
| 2 | Risk of failing to comply with new legislation - Future Generations Act Planning Act Environment Act etc | Unlikely (1) | Moderate (2) | Low (2) | Low (2) | ţ | Strategic | Monitor legislation Liaise with WLGA, WAO, other NPAs, etc | Adopter monitor | Corporate Plan prepared to fit with Future Generations Well-being Goals. |
| 3 | Risk of failing to comply with current legislation | Unlikely (1) | Moderate (2) | Low (2) | Low (2) | ţ | Strategic | Policies in place, assessment by WAO, reporting to review committees | Performance reports to Members, monitoring legislation | Annual Improvement Report from WAO indicates only one proposal for further improvement |
| 4 | Failure to comply with new Welsh Language Standards | Unlikely (1) | Moderate (2) | Low (2) | Low (2) | ¢ | Strategic | Compliance notice sets out standards | Language working group progress reports to CMT | Two appeals submitted |

PCNPA - AUTHORITY RISK REGISTER - June 2016

| | RISK | Likel- ihood | Impact | Current Risk Level | Target Risk | Trend this qtr | Туре | Mitigation | Control/ monitoring | Progress Update |
|---|--|-----------------|-----------------|--------------------------|----------------|-------------------|---------------------------|--|---|---|
| 5 | Risk of Review of Designated Landscape recommendations impacting on service delivery | Possible (2) | Moderate (2) | Med (4) | Low (2) | Û | Strategic/oper ational | To be determined | To be determined | Senior staff working with Designated Landscapes Working Party |
| 6 | Failure to meet diversity requirements in Authority Membership | Possible (2) | Moderate (2) | Med (4) | Low (2) | ţ | Strategic | Introduce mentoring for potential members | Report to WG | 3 mentees have commenced training |
| 7 | Risk of failing to meet WG policy requirements | Unlikely (1) | Moderate (2) | Low (2) | Low (2) | ţ | Strategic | Regular liaison with WG, WLGA and NPW | Monitor policy changes | No recent changes |
| 8 | Risk of failing to maintain high levels of governance | Unlikely (1) | Moderate (2) | Low (2) | Low (2) | ĴĴ | Strategic | Member & officer training, Members' Charter, register of interests | No negative audit reports from WAO & internal audit or ombudsman investigations | Members' development strategy approved by NPA. Ten Members' self assessments now completed. |
| 9 | Risk of NPA activities having a negative impact on socio- economic well-being of the area | Unlikely (1) | Moderate (2) | Low (2) | Low (2) | ţ | Strategic | Consultation & liaison on LDP review and other new policies | Membership of PSB, liasion with Pembs Tourism and other groups | Action plan approved. |

| | RISK | Likel- ihood | Impact | Current Risk Level | Target Risk | Trend this qtr | Туре | Mitigation | Control/ monitoring | Progress Update |
|----|--|-----------------|-----------------|--------------------------|----------------|-------------------|-------------|--|--|--|
| 10 | Risk of poor partner relationships affecting joint working | Unlikely (1) | Moderate (2) | Low (2) | Low (2) | ţ | Strategic | Many examples of joint/shared working in place. Discussions with PCC, NRW and other NPAs to review opportunities | Reporting to NPA and Minister | Greater involvement with PSB on Future Generations and other matters. |
| 11 | Risk of long term impact from climate change | Possible (2) | Moderate (2) | Med (4) | Med (4) | ţ | Strategic | Build mitigation into NPMP and other policies | Monitor impact | No recent changes |
| 12 | Risk of disease or invasive species damaging biodiversity | Possible (2) | Moderate (2) | Med (4) | Med (4) | Û | Strategic | NPA has limited impact/control outside own property | Monitor | INNS project underway in Gwaun Valley involving local community volunteers. |
| 13 | Risk of significant damage due to bad weather | Possible (2) | Moderate (2) | Med (4) | Med (4) | € | Financial | Regular site surveys. Woodlands inspected after high winds | Monitor and review properties etc. | Woodlands all inspected following any stormy weather |
| 14 | Risk of flawed decision on planning matters | Possible (2) | Moderate (2) | Med (4) | Low (2) | € | Reputation | Codes of practice & protocols. Members Charter. Member & staff training, cooling-off period. | No. of approvals outside policy and decisions against recommendation | remains on one |
| 15 | Risk of failure to allocate all SDF grants | Unlikely (1) | Minor (1) | Low (1) | Low (1) | Û | Operational | Publicity, funding surgeries etc as required | Monitor funding and claims | Request for additonal SDF funding submitted to NPA. |

| | RISK | Likel- ihood | Impact | Current Risk Level | Target Risk | Trend this qtr | Туре | Mitigation | Control/ monitoring | Progress Update |
|----|--|-----------------|-----------------|--------------------------|----------------|-------------------|------------|--|---|--|
| 16 | Risk of lack of staff capacity/skills for key work | Possible (2) | Moderate (2) | Med (4) | Med (4) | Ĵ | Operation | Training programme planned around skills needed. Buy in expertise as required. | Project planning and reviews to identify potential/actual problems | Voluntary retirements of long serving staff may reduce corporate knowledge. |
| 17 | Risk of major incident affecting or involving NPA staff and resources | Unlikely (1) | Moderate (2) | Low (2) | Low (2) | ţ | Strategic | Monitor special events. Response plan in place. In contact with other agencies | Monitoring | Contingency plans being prepared for key activities |
| 18 | Risk of causing significant environmental damage due to actions by NPA staff or on NPA property | Unlikely (1) | Moderate (2) | Low (2) | Low (2) | ¢ | Reputation | Risk assessments for operation and location in place, staff training. | Incident reporting & monitoring by H&S group and CMT. | IOSH training course completed. |
| 19 | Risk of loss of major NPA operational building due to fire or other damage | Unlikely (1) | Severe (3) | Med (3) | Med (3) | ţ | Operation | All buildings well maintained. Security & fire alarm systems in place. Insurance to cover some costs | Annual inspections | Business continuity plans to be completed |
| 20 | Risk of major IT failure or virus attack etc | Unlikely (1) | Severe (3) | Med (3) | Med (3) | Û | Operation | Daily backup of data. Backup email server in place. Disaster recovery facilities in place on second site. Security updates installed as soon as available. | Monitor back up procedures and security logs. | Following an IT audit by Gateway it was consider that the risk were over statement. The risk level has accordingly been reduced from a High to a medium. |

| | RISK | Likel- ihood | Impact | Current Risk Level | Target Risk | Trend this qtr | Туре | Mitigation | Control/ monitoring | Progress Update |
|----|---|-----------------|-----------------|--------------------------|----------------|-------------------|-------------|---|---------------------------------|--|
| 21 | Risk of failure of phone system | Unlikely (1) | Severe (3) | Med (3) | Med (3) | ţ | Operational | Maintenance contract in place | Monitor performance | Continue with maintenance contract. Reviewing replacement systems and costs. |
| 22 | Risk of loss of key legal documents | Unlikely (1) | Moderate (2) | Low (2) | Low (2) | ţ | Financial | Key documents in fire safe, copies made, many also electronic copies. | Staff trainin and awareness. | No recent changes |
| 23 | Risk of inaccurate GIS and other data for decision making | Possible (2) | Moderate (2) | Med (4) | Low (2) | ₽ | Operational | Upgrading to QGIS system to give improved controls and easier to use. | Review data standards | Communication link set up with Brecon and software installed. Staff training to start in July. |
| 24 | Risk of failing to deliver approved LDP | Possible (2) | Moderate (2) | Med (4) | Low (2) | ¢ | Financial | Guidance from WG sets out process. | LDP working party | Consultations on delivery agreement, review report and sustainability appraisal complete. 4 community awareness workshops held. |
| 25 | Risk of failure to maintain performance of DM service | Possible (2) | Moderate (2) | Med (4) | Low (2) | ¢ | Operational | New systems and procedures in place, staff training. Outsourcing used for peak workloads | Monitor & report performance | Jan - Apr quarterly performance was 78% but 15th in WG league table. |

| | RISK | Likel- ihood | Impact | Current Risk Level | Target Risk | Trend this qtr | Туре | Mitigation | Control/ monitoring | Progress Update |
|----|---|-----------------|-----------------|--------------------------|----------------|-------------------|-------------|---|--|--|
| 26 | Failure to meet affordable housing targets | Probable (3) | Moderate (2) | High (6) | Low (2) | ţ | Strategic | Affordable housing policies to be amended in LDP review | Monitoring | Continue monitoring - number of applications approved and refused. |
| 27 | Risk of failure to improve web access and document management for DM service | Possible (2) | Moderate (2) | Med (4) | Low (0) | ţ | Operational | Difficult to implement with present planning system configuration. | Report to CMT | Investigating solution with PCC and alternative systms. |
| 28 | Risk of failure to manage conservation sites to achieve service standard | Unlikely (1) | Minor (1) | Low (1) | Low (1) | € | Operational | Sites monitored annually, management plans reviewed | Regular monitoring | Bids for additional funding submitted. |
| 29 | Risk of failure to meet service standard for RoWs | Unlikely (1) | Minor (1) | Low (1) | Low (1) | ţ | Operational | Annual condition inspection of length Coast Path & routine inspections of inland paths. Insurance. | Monitor condition | Some capital grant available for 2016/7. |
| 30 | Risk of failing to meet Carew Castle long term lease obligations and maintenance especially on causeway and castle stonework | Possible (2) | Moderate (2) | Med (4) | Low (1) | ⇔ | Financial | Regular inspections and maintenance actions. 60+ years remain on lease. | Annual work programme. Emergency works completed quickly | 5 year management plan being prepared for submission to Cadw |

| | RISK | Likel- ihood | Impact | Current Risk Level | Target Risk | Trend this qtr | Туре | Mitigation | Control/ monitoring | Progress Update |
|---|--|-----------------|--------------|--------------------------|----------------|-------------------|-----------|---|--|--|
| 3 | Incident due to failure to adequately maintain and repair paths, sites and properties | Unlikely (1) | Moderate (2) | LOW (2) | LOW (2) | Û | Financial | Annual inspections of buildings & sites. Routine maintenance. Reports from staff, coast guard and public. Insurance | Implementation of annual work programme Emergency works completed quickly, Incidents reported to H&S group. Property Group | Annual inspection completed |
| 3 | 2 Incident due to falling trees or branches in our property | Unlikely (1) | Moderate (2) | Low (2) | Low (2) | Û | Financial | Woodland Strategy. Annual inspection of all woodland sites. Additional inspection following dangerous weather conditions. £25m public liability insurance | Implementation of annual work programme. Site assessment reports | Repair work completed following winter storms |
| 3 | 3 Incident due to driver error/vehicle fault | Unlikely (1) | Moderate (2) | Low (2) | Low (2) | ¢ | Financial | All vehicles maintained to manufacturers recommendations. Vehicles checked for roadworthiness. Driver licence and vehicle documentation checked. Staff driving assessed. Staff training | Regular vehicle checks. Annual check of drivers' licences. Accidents involving Authority vehicles reported to H&S group. | Monitoring vehicle damage following a slight increase. Reviewing how to check driving licences now that paper no longer available. |

| | RISK | Likel- ihood | Impact | Current Risk Level | Target Risk | Trend this qtr | Туре | Mitigation | Control/ monitoring | Progress Update |
|----|--|-----------------|-----------------|--------------------------|----------------|-------------------|-----------|--|--|-------------------|
| 34 | Incident caused by or to staff or volunteers | Unlikely (1) | Moderate (2) | Low (2) | Low (2) | Û | Financial | Risk assessment for operation and location. Staff training. £25m public liability insurance. Adequate briefing for each volunteer event | Review of risk assessments. Review of staff training requirements. Incidents reported. | No recent changes |
| 35 | Incident to school children/vulnerable persons while involved in NPA provided activity, work experience etc. | Unlikely (1) | Moderate (2) | Low (2) | Low (2) | ¢ | Financial | Risk assessment for operation and location. DBS Checks. Child protection policy. Staff training. £25m public liability insurance | assessments. Incidents | No recent changes |
| 34 | Incident caused by faulty merchandise, food etc provided by NPA | Unlikely (1) | Moderate (2) | Low (2) | Low (2) | ţ | Financial | Reliable supply sources. Merchandise group monitors products. £25m public liability insurance | Incidents reported | No recent changes |
| 35 | Incident caused by livestock managed by NPA | Possible (2) | Moderate (2) | Med (4) | Med (4) | ţ | Financial | Risk assessment for operation and location, Staff training, £25m public liability insurance | Incidents reported to H&S officer | No recent changes |
| 36 | Cilrehydn Woodland Centre transfer to Coed Cymru | Possible (2) | Moderate (2) | Med (4) | Low (2) | € | Financial | The Woodland centre's operating costs contined to fall in the last financial year reducing ongoing exposure | Update on progress regarding funding expected from Coed Cymru by Sept 2016 | No recent changes |

| | RISK | Likel- ihood | Impact | Current Risk Level | Target Risk | Trend this qtr | Туре | Mitigation | Control/ monitoring | Progress Update |
|----|------------------|-----------------|------------|--------------------------|----------------|-------------------|--|------------|--|-------------------|
| 37 | Impact of BREXIT | Possible (2) | Severe (3) | High (6) | Med (4) | ţ | Strategic/ Financial / Operational | , | The longer term significance of the brexit decision will be constantly reviewed | No recent changes |